



What is iTech U?

iTech University (iTech U) is a specialized professional growth and development program at iTech AG, aimed at enriching the company culture by providing exceptional opportunities for career advancement and skills enhancement. Unlike general organizational training provided by HR, iTech U provides personalized guidance and support for employees pursuing certifications and skills relevant to their career progression.

In addition, iTech U offers an entry level program for ServiceNow Developers. During this 10-week program, students will explore current and emerging technologies while covering a spectrum of skills, methodologies, and job readiness skills.



Entry Level ServiceNow Developers:

- Candidates must have a minimum of a 4-year degree or comparable experience.
- They should hold a ServiceNow CSA (Certified Systems Administrator) certification.
- Professional experience of 3-4 years is required, preferably with skills that translate to the business side of consulting work.

Who can apply to iTech U Entry Level Programs?

The iTech U program is designed for new employees who are looking to become certified as an Entry Level ServiceNow Developer.

How long is the iTech U Entry Level program?

iTech U is a 10 week-long program for ServiceNow Developers. Throughout the 10 weeks, students will engage in studying for their assigned certification(s), learning, and hands-on training full-time. Other self-paced courses are determined by the student and their manager.

What certifications can I achieve through the iTech U program?

✔ ServiceNow Developer

Goals for certification will be assigned based on the applicates' current credentials and iTech AG's business need. Often the certification will be a CAD or CIS – ITSM or other CIS certification. The applicant must demonstrate proficiency in JavaScript and successfully complete the assigned ServiceNow certification by the end of the 10-week program to be considered for transition into an entry-level, client-facing developer role.



Is there a cost to participate in iTech U?

As an employee, the cost for ServiceNow Developer 10-week course and materials are paid for by iTech AG. This includes up to two exam fees for the certifications and any other training materials or additional fees. At the end of the 12-week program and if the student successfully passes their exam, they are transferred to one of iTech AG's sectors and are eligible to be placed on billable work. Additional certifications are encouraged and can be approved by their manager on a case-by-case basis.



How soon will I be staffed on a project?

As soon as we can! But as with any consulting company it depends if there is a billable role available. If there is not, they can support our internal ServiceNow projects, implementation, testing, etc.

Contact us today for more information and follow us on [LinkedIn](#) to stay up to date on all things iTech AG!

What does the curriculum look like?

As a ServiceNow Elite Partner, iTech U's 10-week curriculum for Developers is predetermined and aligned to the certification by ServiceNow. The students will have the opportunity to explore current and emerging technologies such as ServiceNow while covering a spectrum of skills in numerous methodologies such as Agile and Scrum, Jira and Confluence and other software, while skill building in the areas of Testing, Languages (JavaScripting), 508 Compliance, Data Migration, Reporting and Dashboards, Use Cases, Change Control, and more. The program will be instructor led and self-paced, allowing time for self-study.

